



# Visaenterprise.com

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## Umrah Terms & Conditions

The Responsibility of MSQ Visaenterprise Ltd. and Oceans Travel and Cruises, act as agents and protectors for the passengers' rights in making arrangements for the airlines, hotels, buses, or any service in connection with the Umrah tour and assumes no liability whatsoever for injury, damage, loss, luggage, accidents, delay irregularity which may be occasioned either by reason or defect, though the acts of GOD, dangerous incidents in the air, sea, land, fire, breakdown of machinery or equipment, acts of government or other authorities de facto, wars, whether declared or not, hostilities, civil disturbances, strikes, riots theft, pilferage, epidemics, quarantines, medical or customs regulations, or from any loss or damage resulting from improper passports, visas, or other documents. Visaenterprise and Oceans Travel and Cruises will accept no responsibilities for loss or additional expenses due to delay or changes in schedule or other causes. Visaenterprise and Oceans Travel and Cruises shall not be liable or responsible for any inconvenience, loss, damage or injury arising in connection with such service. Visaenterprise and Oceans Travel and Cruises shall not be responsible for the failure to follow instructions, including but not limited to check-in and delay, loss of luggage or personal belongings (Medicine). It is the responsibility of the airline to determine exactly what procedure will be followed. The policy chosen by that carrier shall be based on their procedure and shall not be the responsibility of Visaenterprise and Oceans Travel and Cruises and its affiliates. They will also not be responsible for any person(s) missing and part of the program due to his negligence or delay or absenteeism for any time during the tour and will not be responsible for any additional expenses for the participant to rejoin the tour. Moreover, no charges or upgrades in the program chosen will be the honoured after departure as well as no refund will be given for any services rendered not utilized. Umrah package is non refundable after the approval of the process.

Applicant Full Name: \_\_\_\_\_

Date: \_\_\_\_\_

Signature:

May Allah acknowledge & accept your Umrah

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Phone: (613) 232-6565  
Fax: (613) 232-8686  
Toll Free: 1-877-532-6565

151 Slater Street Unit 707  
Ottawa, ON, K1P 5H3  
[www.visaenterprise.com](http://www.visaenterprise.com)

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